

Scottish Enterprise Workplace Innovation Masterclass Series Masterclass 2 – Empowering your employees to innovate

Thursday 3rd November 2016

Malmaison, 44 Whitehall Crescent, Dundee DD1 4AY

12:15	Registration and networking lunch
13:00	Welcome and Introduction to Workplace Innovation Masterclass 2 <i>Colin Lindsay, Innovating Works Team, University of Strathclyde</i>
13:10	Employee-driven innovation: making the best of talent and energy <i>Peter Kesting, Department of Management, Aarhus University, Denmark</i>
13:45	Discussion Session 1 – How can and does your organisation promote employee participation in generating ideas? What are the challenges? <i>Discussion sessions facilitated by Johanna McQuarrie, Innovating Works Team, University of Strathclyde</i>
14:00	Innovating for seven billion users at NCR Dundee <i>Charlie Rohan, Senior Director – User Centred Design, NCR</i>
14:35	Discussion Session 2 – How can we support and incentivise employees to move from idea generation to innovation implementation?
14:50	Refreshment Break with Coffee & Tea
15:05	Creating an authorising and improving organisational culture <i>Bernadette Malone, Chief Executive, Perth and Kinross Council</i>
15:40	Discussion Session 3 – What barriers limit your leaders' ability to implement employee involvement in innovation? What achievable actions can be taken?
15:55	Open Discussion – Take aways from today <i>Brief reflections from speakers and discussant conclusions from Patricia Findlay, Innovating Works Team, University of Strathclyde</i>
16:10	Next steps and closing remarks <i>Colin Lindsay, Innovating Works Team, University of Strathclyde and Clare Alexander, Scottish Enterprise</i>
16:15	Close

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Speaker Biographies

Dr Peter Kesting is Associate Professor at the Department of Management, Aarhus University, Denmark. He has conducted extensive business-facing research on innovation and organisational change, workplace innovation, and business negotiation. He is a leading expert in employee-driven innovation, working with companies across the EU and in China. He is a graduate of the Universities of Bayreuth and Hamburg and has been a visiting researcher at the University of New York and Clare Hall College, University of Cambridge.

Bernadette Malone is Chief Executive of Perth and Kinross Council, a post she has held since May 2003. She has worked in Local Government since 1990. Bernadette is a member of the Fair Work Convention. She is a past Chair of Solace Scotland, and is the Solace portfolio holder for Scrutiny, Best Value and Performance and attends the Accounts Commission Strategic Co-ordinating Group. She is the national lead for developing a new approach to Employee Engagement for the public sector in Scotland. She was appointed CBE in recognition of her services to local government.

Charlie Rohan is Senior Director, User Centred Design at NCR. Trained as an industrial designer, Charlie has held several positions within NCR, covering many aspects of the design, development and deployment of self-service and assisted service retail, travel, hospitality and banking channels. A central focus throughout has been that the implementations of new technology solutions must be accessible and beneficial to the widest possible range of end users. Starting in 1997 Charlie led the NCR Design Centre, one of NCR's Global Consulting Services, conducting projects across Europe, Middle East, Africa, Asia, Canada and US. He was appointed Head of Design in 2001. Charlie currently heads a multidisciplinary team responsible for design strategy for all of the NCR self and assisted service technologies.